

Dear A. Univers Transit Ltd.,

Please find below the feedback from your customer, Mr. SAMUEL GOLDBLATT. Feedback Date : 21 May 2012

Service provided to you by the surveyor / estimator:	Excellent	Good	Average	Fair	Needs Improvement
Accuracy of survey and cost estimate:	Excellent	Good	O Average	Fair	Needs Improvement
Packaging Services Performed on schedule:	Excellent	Cood	Average	Fair	Needs Improvement
Professionalism of Packaging Team:	Excellent	Cood	O Average	Fair	Needs Improvement
Courtesy of Packaging Team:	Excellent	Cood	Average	Fair	Needs Improvement
Customs Clearance Procedures:	Excellent	Good	O Average	Fair	Needs Improvement
Timely performance of Destination services:	Excellent	Cood	O Average	Fair	Needs Improvement
Professionalism of Unloading Team:	Excellent	Cood	Average	Fair	Needs Improvement
Courtesy of Unloading Team:	Excellent	Good	O Average	Fair	Needs Improvement
Overall satisfaction with our services:	Excellent	Cood	O Average	Fair	Needs Improvement
Billing and Invoice Accuracy:	Excellent	Good	Average	Fair	Needs Improvement
Customer Comment:					

Everything seemed to have gone according to plan.

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Your Reference #: 303198